

## Frequently Asked Questions Published in Response to the COVID-19 Situation

Updated: 05/12/20

Topic/Title	Applicable Program(s)	Date Published
Topic: Personal Protective Equipment – Use of Face Coverings on a Behavioral Health Patient for Source Control	Behavioral Health Care	05/12/20
<a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/infection-prevention-and-control-ic/000002328/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/infection-prevention-and-control-ic/000002328/</a>		
Topic: Telehealth – Providing Behavioral Health Care via Telehealth During the COVID-19 Pandemic (BHC)	Behavioral Health Care	04/23/20
<a href="https://www.jointcommission.org/standards/standard-faqs/behavioral-health/human-resources-management-hrm/000002325/">https://www.jointcommission.org/standards/standard-faqs/behavioral-health/human-resources-management-hrm/000002325/</a>		
Topic: Medication – Sterile Compounding – Considerations for Sterile Compounding During COVID-19 Pandemic	Hospital	04/14/20
<a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/medication-management-mm/000002308/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/medication-management-mm/000002308/</a>		
Topic: Documentation Challenges When Providing Care While Operating Under an Emergency Operations Plan (BHC)	Behavioral Health Care	04/13/20
<a href="https://www.jointcommission.org/standards/standard-faqs/behavioral-health/care-treatment-and-services-cts/000002300/">https://www.jointcommission.org/standards/standard-faqs/behavioral-health/care-treatment-and-services-cts/000002300/</a>		
Topic: Documentation Challenges When Providing Care While Operating Under an Emergency Operations Plan (OME)	Home Care	04/13/20
<a href="https://www.jointcommission.org/standards/standard-faqs/home-care/record-of-care-treatment-and-services-rc/000002301/">https://www.jointcommission.org/standards/standard-faqs/home-care/record-of-care-treatment-and-services-rc/000002301/</a>		
Topic: COVID-19 - COVID-19 Test Complexity	Laboratory	04/10/20
<a href="https://www.jointcommission.org/standards/standard-faqs/laboratory/quality-system-assessment-for-nonwaived-testing-qlsa/000002299/">https://www.jointcommission.org/standards/standard-faqs/laboratory/quality-system-assessment-for-nonwaived-testing-qlsa/000002299/</a>		
Topic: Documentation Challenges When Providing Care While Operating Under an Emergency Operations Plan	Hospital	04/09/20
<a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/provision-of-care-treatment-and-services-pc/000002297/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/provision-of-care-treatment-and-services-pc/000002297/</a>		
Topic: Emergency Management – Use of Ambulatory Surgery Centers (ASC) as Alternative Care Sites for Hospitals	Hospital	04/08/20
<a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002298/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002298/</a>		

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Topic: Managing Patient Care via Telehealth (OME) <a href="https://www.jointcommission.org/standards/standard-faqs/home-care/provision-of-care-treatment-and-services-pc/000002289/">https://www.jointcommission.org/standards/standard-faqs/home-care/provision-of-care-treatment-and-services-pc/000002289/</a>	Home Care	04/06/20
Topic: Home Ventilator Services – Availability of Non-invasive Ventilators (NIV) <a href="https://www.jointcommission.org/standards/standard-faqs/home-care/equipment-management-eq/000002292/">https://www.jointcommission.org/standards/standard-faqs/home-care/equipment-management-eq/000002292/</a>	Home Care	03/31/20
Topic: Physician Notification When Visit Frequency Orders Are Not Followed <a href="https://www.jointcommission.org/standards/standard-faqs/home-care/provision-of-care-treatment-and-services-pc/000002293/">https://www.jointcommission.org/standards/standard-faqs/home-care/provision-of-care-treatment-and-services-pc/000002293/</a>	Home Care	03/31/20
Topic: Emergency Management – Meeting FPPE and OPPE Requirements During The COVID-19 Emergency <a href="https://www.jointcommission.org/standards/standard-faqs/critical-access-hospital/medical-staff-ms/000002291/">https://www.jointcommission.org/standards/standard-faqs/critical-access-hospital/medical-staff-ms/000002291/</a>	Hospital/Critical Access Hospital	03/30/20
Topic: Emergency Management - Locating CMS 1135 Waiver Information <a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002290/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002290/</a>	All Programs	03/30/20
Emergency Management – Deferring Performance Evaluation Requirements of Imaging Equipment (CT, MRI) <a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/environment-of-care-ec/000002288/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/environment-of-care-ec/000002288/</a>	Hospital/Critical Access Hospital/Ambulatory	03/27/20
Topic: Ligatures and/or Suicide Risk Reduction - Monitoring High Risk Patients with Known or Suspected COVID-19 <a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/national-patient-safety-goals-npsg/000002287/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/national-patient-safety-goals-npsg/000002287/</a>	Hospital/Critical Access Hospital/Behavioral Health Care	03/27/20
Topic: Emergency Management – Reappointment and Re-privileging Time Period During a Disaster (AHC)	Ambulatory	03/26/20

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<a href="https://www.jointcommission.org/standards/standard-faqs/ambulatory/human-resources-hr/000002286/">https://www.jointcommission.org/standards/standard-faqs/ambulatory/human-resources-hr/000002286/</a>		
Topic: Emergency Management – Duration for Continuing Disaster Privileges	All Programs	03/24/20
<a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002285/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002285/</a>		
Topic: Personal Protective Equipment - Mask Considerations When Caring for Known or Suspected COVID-19 Patients	All Programs	03/24/20
<a href="https://www.jointcommission.org/standards/standard-faqs/ambulatory/infection-prevention-and-control-ic/000002274/">https://www.jointcommission.org/standards/standard-faqs/ambulatory/infection-prevention-and-control-ic/000002274/</a>		
Topic: Emergency Management - Human Resource (HR) Requirements for Volunteer Practitioners Who Are Not Licensed Independent Practitioners (LIP)	All Programs	03/18/20
<a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002282/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002282/</a>		
Topic: Emergency Management – Reappointment and Re-privileging Time Period During a Disaster	Hospital/Critical Access Hospital/Nursing Care Center	03/18/20
<a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002281/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002281/</a>		
Topic: Emergency Management - Requirements for Granting Privileges During a Disaster (AHC)	Ambulatory	03/17/20
<a href="https://www.jointcommission.org/standards/standard-faqs/ambulatory/emergency-management-em/000002279/">https://www.jointcommission.org/standards/standard-faqs/ambulatory/emergency-management-em/000002279/</a>		
Topic: Interim Guidance for Instructor & Provider Certifications (CPR,BLS, ACLS, etc.)	All Programs	03/17/20
<a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/human-resources-hr/000002278/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/human-resources-hr/000002278/</a>		
Topic: Emergency Management – Privileging Requirements When Providing Services via Telehealth Links During a Disaster (AHC)	Ambulatory	03/16/20

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<a href="https://www.jointcommission.org/standards/standard-faqs/ambulatory/emergency-management-em/000002277/">https://www.jointcommission.org/standards/standard-faqs/ambulatory/emergency-management-em/000002277/</a>		
Topic: Emergency Management – Privileging Requirements When Providing Services via Telehealth Links During a Disaster	Hospital/Critical Access Hospital	03/16/20
<a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002276/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002276/</a>		
Topic: Public Health Recommendations to Prevent COVID-19 Spread From Community to Healthcare Facilities	All Programs	03/16/20
<a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/infection-prevention-and-control-ic/000002273/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/infection-prevention-and-control-ic/000002273/</a>		
Topic: Emergency Management - Requirements for Granting Privileges During a Disaster	Hospital/Critical Access Hospital	03/16/20
<a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002275/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002275/</a>		
Topic: Personal Protective Equipment - Managing Critical Shortages of Personal Protective Equipment (PPE) During Declared Emergencies	All Programs	03/14/20
<a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/infection-prevention-and-control-ic/000002271/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/infection-prevention-and-control-ic/000002271/</a>		